

### Question 1

\_\_\_\_ A medical assistant should always be demanding when asking patients for payment.  
[b]True[/b] or [b]False[/b]?

Answer: <https://biology-forums.com/index.php?topic=428573>

### Question 2

A medical assistant must make an effort to avoid using \_\_\_\_ when speaking with patients.

- a. medical terminology
- b. slang
- c. eye contact
- d. jargon

Answer: <https://biology-forums.com/index.php?topic=428659>

### Question 3

Which of the following is NOT a type of memory loss?

- a. Short-term
- b. Long-term
- c. Sensory
- d. Concise

Answer: <https://biology-forums.com/index.php?topic=428262>

### Question 4

\_\_\_\_ A downfall of reward power is that the employees can become reliant upon rewards.

[b]True[/b] or [b]False[/b]?

Answer: <https://biology-forums.com/index.php?topic=427408>

### Question 5

The telephone in a medical office should be answered by the \_\_\_\_.

- a. first ring
- b. second ring
- c. third ring
- d. voice mail system

Answer: <https://biology-forums.com/index.php?topic=429319>

### Question 6

\_\_\_\_ A joint, also called an articulation, is where two bones connect.

[b]True[/b] or [b]False[/b]?

Answer: <https://biology-forums.com/index.php?topic=428564>

### Question 7

If a specimen is found to have large quantities of bilirubin, then it should be stored away from \_\_\_\_, which causes the breakdown of bilirubin, until further testing.

- a. heat
- b. light
- c. cold
- d. air

Answer: <https://biology-forums.com/index.php?topic=429745>

### Question 8

\_\_\_\_ The law requires that certain records be maintained for every employee.

[b]True[/b] or [b]False[/b]?

Answer: <https://biology-forums.com/index.php?topic=427388>

### Question 9

The thyroid has \_\_\_\_ lobes.

- a. three
- b. two
- c. four

d. six

Answer: <https://biology-forums.com/index.php?topic=429195>

### Question 10

\_\_\_\_\_ means that the plaintiff must prove that the defendant's acts (or failure to act) directly caused the injury.

- a. Just cause
- b. Proximate cause
- c. Approximate cause
- d. Reasonable cause

Answer: <https://biology-forums.com/index.php?topic=427984>

### Question 11

In \_\_\_\_\_, the cell engulfs a solid particle, such as bacteria.

- a. phagocytosis
- b. pinocytosis
- c. genetics
- d. DNA

Answer: <https://biology-forums.com/index.php?topic=428011>

### Question 12

The presence of red cells, excessive number of \_\_\_\_\_ cells, and certain types of epithelial cells indicates urinary tract conditions or disease.

- a. yellow
- b. white
- c. blue
- d. green

Answer: <https://biology-forums.com/index.php?topic=429700>

### Question 13

Which of the following statements regarding incident reports is NOT true?

- a. They must be completed immediately.
- b. They must be completed in black ink.
- c. They should describe the incident as simply as possible.
- d. They should include subjective comments.

Answer: <https://biology-forums.com/index.php?topic=428962>

### Question 14

\_\_\_\_\_ Bank records are subject to government examination since the federal government regulates banking practices.

[b]True[/b] or [b]False[/b]?

Answer: <https://biology-forums.com/index.php?topic=428812>

### Question 15

To prevent stone formation, individuals should drink enough fluid to produce at least \_\_\_\_\_ quart(s) of urine each day.

- a. 1
- b. 2
- c. 3
- d. 4

Answer: <https://biology-forums.com/index.php?topic=428948>

### Question 16

The ICD-9-CM had \_\_\_\_\_ codes.

- a. 16,000
- b. 6,000
- c. 160,000
- d. 70,000

Answer: <https://biology-forums.com/index.php?topic=427961>

### Question 17

\_\_\_\_\_ The palpebral fissure, also known as the corner of the eye, is where the superior and inferior palpebra meet.

[b]True[/b] or [b]False[/b]?

Answer: <https://biology-forums.com/index.php?topic=429473>

### Question 18

\_\_\_\_ Office hours are usually determined by the medical assistant or office managers in a practice.

[b]True[/b] or [b]False[/b]?

Answer: <https://biology-forums.com/index.php?topic=429694>

### Question 19

In the removal of hazardous waste, \_\_\_\_ must be placed in puncture-proof, leakproof containers.

- a. biohazards
- b. fire hazards
- c. chemical hazards
- d. Sharps

Answer: <https://biology-forums.com/index.php?topic=429111>

### Question 20

\_\_\_\_ Sterile swabs are used to obtain a specimen from a wound, abscess, or incision to test for pathogenic microorganisms.

[b]True[/b] or [b]False[/b]?

Answer: <https://biology-forums.com/index.php?topic=429308>