

Question 1

Often a ____ code is given, although a range of codes or a nonsequential list is also possible.

- a. single
- b. double
- c. triple
- d. quadruple

Answer: <https://biology-forums.com/index.php?topic=428464>

Question 2

A common early childhood viral infection characterized by a sudden high fever followed by a rash of tiny pink spots on the head and trunk is called ____.

- a. fifth disease
- b. roseola
- c. hand, foot, and mouth disease
- d. meningitis

Answer: <https://biology-forums.com/index.php?topic=428110>

Question 3

____ When the medical office telephone rings, it is important that you answer the telephone quickly, usually by the third ring, and with a friendly, professional greeting.

[b]True[/b] or [b]False[/b]?

Answer: <https://biology-forums.com/index.php?topic=429035>

Question 4

Which of the following is NOT one of the recommendations/cautions for the medical assistant's responsibility with office management?

- a. Petty cash should not be available.
- b. Never make promises regarding what the physician can do for the patient.
- c. Relay any dissatisfied patients' comments to the physician.
- d. Log and return telephone calls promptly.

Answer: <https://biology-forums.com/index.php?topic=428072>

Question 5

____ The sweat resulting from heavy exercise increases the concentration of electrolytes in the body.

[b]True[/b] or [b]False[/b]?

Answer: <https://biology-forums.com/index.php?topic=427884>

Question 6

____ Customer service etiquette asserts that the physician must provide the same knowledge, care, and skill that a similarly trained physician would provide under the same circumstances in the same locality.

[b]True[/b] or [b]False[/b]?

Answer: <https://biology-forums.com/index.php?topic=427792>

Question 7

____ are round bacteria that are arranged in various configurations.

- a. Protozoa
- b. Viruses
- c. Streptococci
- d. Cocci

Answer: <https://biology-forums.com/index.php?topic=429503>

Question 8

____ FUTA is the sole responsibility of the employer.

[b]True[/b] or [b]False[/b]?

Answer: <https://biology-forums.com/index.php?topic=428896>

Question 9

The charge slip is also called the ____.

- a. superbill
- b. encounter form
- c. a and b
- d. none of the above

Answer: <https://biology-forums.com/index.php?topic=429552>

Question 10

A medical assistant is NOT expected to perform any of the following EXCEPT

- a. prescribe medications.
- b. interpret electrocardiograms.
- c. diagnose medical conditions.
- d. use same approved methods that a physician would use.

Answer: <https://biology-forums.com/index.php?topic=428186>

Question 11

Etiology is another word for ____.

- a. effect
- b. body system
- c. cause
- d. history

Answer: <https://biology-forums.com/index.php?topic=428105>

Question 12

The ____ allows persons 18 years or older and of sound mind to make a gift of any or all parts or their body for purposes of organ transplants or medical research at the time of death.

- a. Uniform Commercial Code
- b. Anatomical Uniform Gift Act
- c. Uniform Anatomical Gift Act
- d. Anatomical Commercial Code

Answer: <https://biology-forums.com/index.php?topic=428037>

Question 13

____ checks can be cashed by anyone and therefore are NOT used in the business office.

- a. Restrictive
- b. Full
- c. Blank
- d. Signed

Answer: <https://biology-forums.com/index.php?topic=427293>

Question 14

____ Automated chemical analyzers identify the type and approximate numbers of organisms present in a urine specimen.

[b]True[/b] or [b]False[/b]?

Answer: <https://biology-forums.com/index.php?topic=429667>

Question 15

Interneurons, also known as ____ neurons, are housed entirely within the central nervous system.

- a. associative
- b. interactive
- c. reactive
- d. active

Answer: <https://biology-forums.com/index.php?topic=429238>

Question 16

____ The tissue on the underside of the eyelid and the anterior, or front, portion of the eyeball is a mucous membrane called the conjunctiva.

[b]True[/b] or [b]False[/b]?

Answer: <https://biology-forums.com/index.php?topic=429477>

Question 17

Health care providers must establish a(n) _____, which lists their charge for each service they provide, such as a physical exam.

- a. service menu
- b. insurance list
- c. fee schedule
- d. price guide

Answer: <https://biology-forums.com/index.php?topic=427677>

Question 18

Insurance _____ codes are used on the EOB to identify specific reasons for payment adjustments and denials.

- a. reason
- b. error
- c. problem
- d. denial

Answer: <https://biology-forums.com/index.php?topic=428739>

Question 19

The first coding manual, published in 1901, was called the _____.

- a. International Classification of Diseases (ICD)
- b. Bertillon Classification
- c. ICD-9
- d. ICD-9-CM

Answer: <https://biology-forums.com/index.php?topic=427956>

Question 20

_____ Always answer the telephone with a smile.

[b]True[/b] or [b]False[/b]?

Answer: <https://biology-forums.com/index.php?topic=429031>