

### Question 1

Events in history have impacted the foodservice industry in several ways. Discuss how the 1848 Gold Rush, Prohibition, the Great Depression, World Wars I and II, and the 1904 St. Louis Worlds' Fair have had an effect on foodservice operations.

Answer: <https://biology-forums.com/index.php?topic=465066>

### Question 2

In the hierarchy of solid waste management recommendations, source reduction is top priority.

- A) True
- B) False

Answer: <https://biology-forums.com/index.php?topic=465350>

### Question 3

Whole parsley-buttered potatoes have been suggested as a menu item. The following products are available.

Item Pack Price Comment

Individual Quick Frozen (IQF)

whole, peeled potatoes 6/5# boxes per case \$29.98/cs

Fresh, small potatoes 50# bag \$11.60/bag Yield = 81%

Whole, peeled, canned potatoes 6/#10 cans per case \$16.15/cs Drained weight

74 ounces/can

Calculate the cost of 1 pound edible product for each item. In addition to cost, what factors would you consider in selecting a potato product for this menu item?

Answer: <https://biology-forums.com/index.php?topic=465233>

### Question 4

Which of the following principles suggests that no organizational member should report to more than one supervisor?

- A) specialization
- B) unity of command
- C) span of control
- D) scalar principle

Answer: <https://biology-forums.com/index.php?topic=465358>

### Question 5

Demographics refer to the statistical data related to customer characteristics such as sex, age, and income.

- A) True
- B) False

Answer: <https://biology-forums.com/index.php?topic=465485>

### Question 6

Compare and contrast the concepts of work design and work simplification. Give an example of each.

Answer: <https://biology-forums.com/index.php?topic=465455>

### Question 7

The correct order of development in strategic management is:

- A) analysis, goals and objectives, strategy
- B) written plan, strategy, implementation
- C) written plan, framework, success
- D) vision, mission, written plan

Answer: <https://biology-forums.com/index.php?topic=465359>

### Question 8

The art of negotiation in the purchasing function is a communication skill that:

- A) is used only by those in small foodservice operations
- B) is not necessary given the formal nature of purchasing
- C) requires an innate ability
- D) can be learned and acquired over time

Answer: <https://biology-forums.com/index.php?topic=465216>

### Question 9

The term "equifinality" means that there is more than one way to achieve desired goals.

- A) True
- B) False

Answer: <https://biology-forums.com/index.php?topic=465089>

### Question 10

The Wagner Act, Taft-Hartley Act, and Landrum-Griffin Acts provided the foundation for the rules and regulation of:

- A) labor relations
- B) nutrition labeling
- C) food processing
- D) interstate food transport

Answer: <https://biology-forums.com/index.php?topic=465425>

### Question 11

To ensure that the FIFO system is followed, which of the following should be required of food products in dry storage?

- A) store all food items in alphabetical order by type
- B) store new deliveries in back of old
- C) date all canned foods
- D) store all food items 6" off the floor

Answer: <https://biology-forums.com/index.php?topic=465239>

### Question 12

The temperature danger zone, as defined by the federal government is:

- A) 45 to 135 degrees
- B) 41 to 135 degrees
- C) 41 to 150 degrees
- D) 40 to 140 degrees

Answer: <https://biology-forums.com/index.php?topic=465103>

### Question 13

Which of the following would result in reducing communication channel noise?

- A) using more nonverbal communication methods, especially body language
- B) providing more frequent and specific feedback
- C) processing more information through the system
- D) increasing the use of jargon

Answer: <https://biology-forums.com/index.php?topic=465405>

### Question 14

A foodservice organization is considered a closed system.

- A) True
- B) False

Answer: <https://biology-forums.com/index.php?topic=465087>

### Question 15

After first preparing a prospectus, the next step in the planning procedure is to:

- A) consider the desired architectural features
- B) organize a planning team
- C) make a menu analysis
- D) conduct a feasibility study

Answer: <https://biology-forums.com/index.php?topic=465293>

### Question 16

Which of the following is the best tool for communicating daily production needs to the production staff?

- A) production sheets
- B) a written memo
- C) the census report
- D) standardized recipes

Answer: <https://biology-forums.com/index.php?topic=465259>

### Question 17

Using the following information, calculate the monthly net profit.

Sales for the month: \$73,904

Food and labor costs: 70% of sales

Rent and Insurance: \$1500/month

Supplies: \$2217/month

Other overhead: \$3791/month

A) \$22,171

B) \$7508

C) \$51,733

D) \$14,663

Answer: <https://biology-forums.com/index.php?topic=465461>

### Question 18

A personnel manager may have positional authority over a number of subordinate managers. In that sense, the personnel manager is a \_\_\_\_\_ manager. However, a personnel manager who gives advice to a production manager as part of a recommendation is functioning as a \_\_\_\_\_ manager.

A) staff; line

B) line; staff

C) staff; staff

D) line; line

Answer: <https://biology-forums.com/index.php?topic=465362>

### Question 19

Which of the following is the most limiting factor related to the selection of an automated delivery system?

A) menu

B) labor

C) microbial safety

D) cost

Answer: <https://biology-forums.com/index.php?topic=465280>

### Question 20

The Child Nutrition Act of 1966 authorized:

A) use of federal commodities to improve nutritional value of school lunches

B) the School Breakfast Program and Special Milk Program

C) reduction in the reimbursement rate to school foodservices

D) the National School Lunch Program

Answer: <https://biology-forums.com/index.php?topic=465049>