

### Question 1

Politics can be defined as

- a. tactical activities a person takes to influence the decisions or actions of others.
- b. the ability to exert actions that directly or indirectly cause change in the behaviour of others.
- c. a person's ability to apply punishment or withhold rewards.
- d. a person's formal position and the perception that the person has a right to exert influence.

Answer: <https://biology-forums.com/index.php?topic=826767>

### Question 2

Provide an example of each of the following.

- a) Reward power
- b) Coercive power
- c) Expert power

Answer: <https://biology-forums.com/index.php?topic=826779>

### Question 3

How will performance be affected by setting objectives that can be easily achieved?

- a. It will be eroded.
- b. It will improve.
- c. It will lead to increased motivation.
- d. It will eliminate the need for performance appraisals.

Answer: <https://biology-forums.com/index.php?topic=826867>

### Question 4

The theory used to explain how innovation is adopted within a population depends upon \_\_\_\_\_.

- a. compatibility
- b. connectivity
- c. complacency
- d. continuance

Answer: <https://biology-forums.com/index.php?topic=826786>

### Question 5

Which of the following are competencies/skills of team members that lend to successful teams?

- a. conflict resolution, problem solving, goal setting
- b. communication, task completion, problem solving
- c. conflict resolution, task completion, goal setting
- d. problem solving, conflict resolution, task completion

Answer: <https://biology-forums.com/index.php?topic=826920>

### Question 6

Which of the following represents the correct order of steps for rational decision making?

- a. identifying an issue, generating all potential solutions and their consequences, selecting the optimal solution, and implementing the decision
- b. implementing a decision, identifying an issue, generating possible solutions and their consequences, and selecting the optimal solution
- c. identifying an issue, generating all potential solutions and their consequences, implementing the decision, and selecting the optimal solution from those implemented
- d. identifying an issue, selecting the optimal solution, generating possible solutions and their consequences, and implementing a decision

Answer: <https://biology-forums.com/index.php?topic=826807>

### Question 7

Ecological economists suggest that we can gain a better understanding of economics and human interactions with the environment if we view human economies as \_\_\_\_\_.

- A) consumer driven
- B) preservation driven
- C) entities that are integrated within natural systems
- D) entities that are devoid of ecosystem characteristics
- E) consumption driven

Answer: <https://biology-forums.com/index.php?topic=828342>

### Question 8

Choose one of the following quality management methods, and discuss the pros and cons of using this method:

- a) Total Quality Management (TQM)
- b) Root cause analysis

Answer: <https://biology-forums.com/index.php?topic=826961>

### Question 9

Describe the regulated and unregulated nursing categories found in Canadian health care organizations.

Answer: <https://biology-forums.com/index.php?topic=826891>

### Question 10

Describe a situation (real or fictitious) where a change is made on a medical-surgical nursing unit. Then, describe EITHER:

- a) a positive response by the staff members and four reasons for why the change was received in a positive manner, OR
- b) a negative response by the staff members and four reasons why the change was resisted.

Answer: <https://biology-forums.com/index.php?topic=826800>

### Question 11

Conflict can be positive because \_\_\_\_\_.

- a. it can engage people in aggressive discussion
- b. it can lead to innovation and creative decisions
- c. it identifies the stronger members of the team
- d. it fosters competition

Answer: <https://biology-forums.com/index.php?topic=826926>

### Question 12

An ethics committee typically \_\_\_\_\_.

- a. plans and organizes ethics education
- b. includes only front-line care providers
- c. is always consulted in acute care hospitals when a dilemma arises
- d. is only available for consultation to patients and their families

Answer: <https://biology-forums.com/index.php?topic=827025>

### Question 13

What are the six elements of accountability? Provide an example for each.

Answer: <https://biology-forums.com/index.php?topic=827002>

### Question 14

Why might making a change in an organization be challenging?

- a. It is easy to change things that people are unaware of.
- b. Culture is easily identified by employees and managers alike.
- c. Culture is pervasive and largely hidden from employees and managers.
- d. It is difficult to change things that people identify as problematic.

Answer: <https://biology-forums.com/index.php?topic=826798>

### Question 15

For each of the following tasks, indicate where the corresponding factor is high or low. An example is provided.

Factor Generates power when the factor is \_\_\_\_\_. Generates powerlessness when the factor is \_\_\_\_\_.

Task variety high low

Number of rules inherent to the job

Number of established routines

Contact with senior officials

Interpersonal contact in the job

Answer: <https://biology-forums.com/index.php?topic=826782>

### Question 16

Which type of organization has proven most successful in recruiting nurses?

- a. primary care centres
- b. tertiary care centres

- c. magnet hospitals
- d. rehabilitation hospitals

Answer: <https://biology-forums.com/index.php?topic=826836>

### **Question 17**

When a new documentation tool is implemented in various units of the hospital, nurses on the medical unit find the tool to be very user-friendly, yet nurses on the surgical unit find it to be problematic. This is an example of \_\_\_\_\_.

- a. organizational culture
- b. organizational climate
- c. change theory
- d. trainability

Answer: <https://biology-forums.com/index.php?topic=826793>

### **Question 18**

Which of the following is not an option used to increase the flexibility of scheduling and to enhance the work-life balance for nurses?

- a. assigning different shift lengths
- b. permanent staffing for weekends
- c. having a schedule that is variable, depending on the time of year
- d. finding a scheduling pattern that is consistent throughout the year

Answer: <https://biology-forums.com/index.php?topic=826888>

### **Question 19**

Jeremiah is a nurse with four years of experience on a cardiac sciences unit. He has applied to the intensive care unit for a full-time job. Which of the following is the best predictor of whether Jeremiah will be an asset to the ICU team?

- a. past behaviour/work performance
- b. information on his résumé
- c. character references
- d. his academic record

Answer: <https://biology-forums.com/index.php?topic=826837>

### **Question 20**

Discuss the operation of charter schools.

Answer: <https://biology-forums.com/index.php?topic=826724>