#### Question 1

Describe the concept of "differentiation" in an organization.

Answer: https://biology-forums.com/index.php?topic=705163

### Question 2

Which of the following is an example of a diagnostic activity?

- A) sensitivity training
- B) job enrichment
- C) agenda setting
- D) formulation of questionnaires

Answer: https://biology-forums.com/index.php?topic=705024

#### **Question 3**

Describe operational plans and their importance for an organization.

Answer: https://biology-forums.com/index.php?topic=704133

#### **Question 4**

List the steps of the rational model.

Answer: https://biology-forums.com/index.php?topic=704706

#### Question 5

Which of the following is a "push" force of motivation?

- A) preset goals for completing a task
- B) rewards and compensation
- C) availability of training and job status
- D) pressure for high levels of output

Answer: https://biology-forums.com/index.php?topic=704329

#### **Question 6**

Which of the following is an example of a technostructural activity?

- A) questionnaire development
- B) sensitivity training
- C) job enrichment
- D) agenda setting

Answer: https://biology-forums.com/index.php?topic=705023

# Question 7

Which of the following is the first step in managing the value chain?

- A) analyze how suppliers, distributors, and other business partners fit into a value net
- B) determine where in the value chain there is potential to add the greatest value
- C) use formulated strategies to earn above-average returns
- D) develop valuable capabilities and use them to provide products that are superior in value

Answer: https://biology-forums.com/index.php?topic=704015

### **Question 8**

Are Metal Craft's goals effective?

Answer: https://biology-forums.com/index.php?topic=704144

#### Question 9

Which of the following theories/models has its primary emphasis on followers' readiness to engage in learning new tasks?

- A) Path-goal theory of leadership
- B) Leader-member exchange (LMX) theory
- C) Hersey and Blanchard's situational leadership model
- D) Fiedler's leadership contingency model

Answer: https://biology-forums.com/index.php?topic=704278

## **Question 10**

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The	component of the value chain consists of activities that are designed to receive, store, and then disseminate various	inputs related to
the firm's products or services.		
A) service		

B) inbound logistics

C) operations

D) procurement

Answer: https://biology-forums.com/index.php?topic=704007

## **Question 11**

Assuming that the e-mail message did involve a major strategic change, comment on the communication medium chosen by Kevin's boss.

Answer: https://biology-forums.com/index.php?topic=704618

#### **Question 12**

Explain the determinants of the amount of control to be applied. Answer: https://biology-forums.com/index.php?topic=704918

## **Question 13**

Do you get the impression that A-1 is committed to organizational learning, based on this scenario? Answer: https://biology-forums.com/index.php?topic=705067

#### **Question 14**

The development of new technologies has \_\_\_\_

- A) reduced the time-horizon of strategic planning
- B) reduced the importance of skilled labor
- C) restricted the flow of information
- D) increased the speed of change implementation

Answer: https://biology-forums.com/index.php?topic=703701

## **Question 15**

Explain with examples how a change in staff can be brought in effectively.

Answer: https://biology-forums.com/index.php?topic=705051

# **Question 16**

The three general types of global teams are \_\_\_\_\_

- A) destroyers, warriors, and seekers
- B) destroyers, equalizers, and creators
- C) destroyers, equalizers, and warriors
- D) destroyers, preservers, and creators
- Answer: https://biology-forums.com/index.php?topic=704487

#### Question 17

What is a "reverse supply chain"?

Answer: https://biology-forums.com/index.php?topic=704818

#### **Question 18**

Which of the following defines a liquidity ratio?

- A) amount of sales in relation to cost to produce
- B) total debt in relation to total assets
- C) revenue in relation to investment
- D) current assets in relation to current liabilities

Answer: https://biology-forums.com/index.php?topic=704879

#### **Question 19**

Among many other responsibilities, Angela Morrison also manages two research teams at a market research firm. Team leaders from both report to
her and give her regular updates on how the work is progressing. She carefully monitors the performance of both teams and gives them regular
feedback on their work. This is an example of

- A) controlling
- B) organizing
- C) auditing

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D) planning

Answer: https://biology-forums.com/index.php?topic=703743

# **Question 20**

focuses on the structuring or restructuring of key components of a job.

- A) Job rotation
- B) Job posting
- C) Job analysis
- D) Job design

Answer: https://biology-forums.com/index.php?topic=703771