#### Question 1

What are the issues in the climate change debate? In your opinion, which side is correct?

Answer: https://biology-forums.com/index.php?topic=722508

## Question 2

The Intentional Change Model uses a person's \_\_\_\_\_\_ to provide motivation for intentional change.

- A) shortcomings
- B) ideal self
- C) dreams
- D) real self

Answer: https://biology-forums.com/index.php?topic=721672

## **Question 3**

Why is China likely to be a country of "lonely men" in the near future?

- A) Only upper class Chinese men are allowed to marry.
- B) Chinese women often become priests and are not eligible for marriage.
- C) Chinese families are limited to only one child; males are favored so there is a shortage of females available for men to marry.
- D) Chinese men are forbidden from getting married unless they have a considerable amount of money and are approved by the local council.

Answer: https://biology-forums.com/index.php?topic=722400

# Question 4

Around the world many more people have \_\_\_\_\_ than \_\_\_\_

- A) landline phones; mobile phones
- B) smart phones; conventional cell phones
- C) mobile phones; Internet service
- D) Internet service; mobile phones

Answer: https://biology-forums.com/index.php?topic=722070

## Question 5

This statement sums up strategy expert Tom Malnight's view of risk in creating a strategy.

- A) It's both what we should do and what we will do.
- B) It's not what we can do, it's what we must do.
- C) It's both what we can do and what we should do.
- D) It's not what we must do, it's what we can do.

Answer: https://biology-forums.com/index.php?topic=721464

# Question 6

In Shea's "what to change" model, managers \_\_\_\_\_ to effect change.

- A) balance factors of change
- B) activate inhibitors of change
- C) pull levers of change
- D) offer nonmaterial rewards

Answer: https://biology-forums.com/index.php?topic=721664

#### Question 7

Your first chore is to identify areas that have a high percentage of young people. Which country would be best to focus on?

- A) India
- B) China
- C) Brazil
- D) Russia

Answer: https://biology-forums.com/index.php?topic=721678

## **Question 8**

Mandy notes that feedback to a listener should be provided in \_\_\_\_

- A) verbal forms only
- B) nonverbal forms only
- C) both verbal and nonverbal forms
- D) nonverbal facial expressions only

Answer: https://biology-forums.com/index.php?topic=721984

#### **Question 9**

What does Meng mean when he says a leader should operate with an "egoless ego?" Answer: https://biology-forums.com/index.php?topic=722545

#### Question 10

Which kind of control attempts to anticipate problems before they occur?

- A) recurrent
- B) concurrent
- C) feed-forward
- D) feedback

Answer: https://biology-forums.com/index.php?topic=722172

## **Question 11**

One of Netflix's key innovations was to get rid of "late fees."

- A) True
- B) False

Answer: https://biology-forums.com/index.php?topic=721722

#### Question 12

New means of communication were first ushered in \_\_\_\_\_

- A) during the First Industrial Revolution
- B) before the First Industrial Revolution
- C) during the Third Industrial Revolution
- D) during the Second Industrial Revolution

Answer: https://biology-forums.com/index.php?topic=722058

## **Question 13**

Which communication method is more rich, instant-messaging or ordinary e-mail?

- A) Instant-messaging is more rich because it travels faster than e-mail.
- B) Instant-messaging is more rich because it allows a back-and-forth flow to clarify misunderstandings.
- C) E-mail is more rich because it allows a back-and-forth flow to clarify misunderstandings.
- D) E-mail is more rich because it gives the user time to think about the message before responding.

Answer: https://biology-forums.com/index.php?topic=721397

# Question 14

Managers who metaphorically envision their organization as a culture typically focus on \_\_\_\_\_\_

- A) the health and well-being of the organization
- B) ethical concerns
- C) productivity
- D) human relations

Answer: https://biology-forums.com/index.php?topic=721850

## **Question 15**

Why was the decision to form NAFTA controversial?

Answer: https://biology-forums.com/index.php?topic=722413

#### Question 16

In the Iceberg Model, skills and knowledge are abilities that are hidden beneath the surface of an individual.

- A) True
- B) False

Answer: https://biology-forums.com/index.php?topic=721115

# **Question 17**

Michael Gaines of CSL Behring thinks this about trust across different cultures.

- A) True trust is established between different cultures only when both cultures speak the same native language.
- B) It often takes a while for trust to become established.
- C) If trust is going to be established, it will be established immediately.

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D) True trust is never established between different cultures. Answer: https://biology-forums.com/index.php?topic=722248

#### **Question 18**

Which of the following identifies decision criteria that Paola might establish for her decision?

- A) Rank how important characteristics such as price, reliability, and style are to her.
- B) List characteristics such as price, reliability, and style.
- C) List models such as Honda Civic, Chevy Cobalt, and Ford Fusion.
- D) Use data to rank such characteristics as price, reliability, and style.

Answer: https://biology-forums.com/index.php?topic=721578

# **Question 19**

A popular but untrue myth states that creativity is controlled by \_\_\_\_\_

- A) the left brain only
- B) the limbic system
- C) the right brain only
- D) both sides of the brain

Answer: https://biology-forums.com/index.php?topic=721747

#### **Question 20**

After a while, Linda calmed down. At the next division meeting she decided that she would present only the market share figures, not the sales figures.

What practice was Linda engaging in?

- A) selecting the message
- B) selective miscommunication
- C) shooting the messenger
- D) filtering

Answer: https://biology-forums.com/index.php?topic=721383

