

Question 1

The entire supply chain is optimized by

- A) logistics.
- B) analytics.
- C) quality management.
- D) All of the above
- E) Only A and B above

Answer: <https://biology-forums.com/index.php?topic=1877589>

Question 2

Geographically moving the production of a component or product to a supplier closer from where it was originally produced is known as

- A) nearsourcing.
- B) insourcing.
- C) outsourcing.
- D) onboarding.

Answer: <https://biology-forums.com/index.php?topic=1877577>

Question 3

Knowledge application and analysis is defined as the ability to learn a concept and then apply that knowledge appropriately in always the same setting only.

[b][True or False][b]

Answer: <https://biology-forums.com/index.php?topic=1877583>

Question 4

Which component of the integrative SC&O management model involves the transformation of materials to finished goods?

- A) Operating core
- B) Upstream collaboration
- C) Downstream collaboration
- D) None of the above

Answer: <https://biology-forums.com/index.php?topic=1877590>

Question 5

In overforecasting, the forecaster is too _____.

Answer: <https://biology-forums.com/index.php?topic=1877684>

Question 6

N = 4 is a form of a lean acceptance sampling technique.

[b][True or False][b]

Answer: <https://biology-forums.com/index.php?topic=1877718>

Question 7

In the context of firm and SC&O strategy, necessary attributes that allow a firm to enter into and compete in a market are called

- A) order winners.
- B) order qualifiers.
- C) agility.
- D) alignment.

Answer: <https://biology-forums.com/index.php?topic=1877604>

Question 8

Creating a high-level plan, which involves groups or families of products, is called

- A) group planning.
- B) aggregation.
- C) master scheduling.
- D) enterprise planning.

Answer: <https://biology-forums.com/index.php?topic=1877687>

Question 9

A benchmark is an exemplar firm that others revere as a role model.

[b][True or False][b]

Answer: <https://biology-forums.com/index.php?topic=1877707>

Question 10

What is the N = 2 technique?

Answer: <https://biology-forums.com/index.php?topic=1877727>

Question 11

Supply Chain and Operations (SC&O) encompasses fields such as purchasing and logistics.

[b][True or False][b]

Answer: <https://biology-forums.com/index.php?topic=1877580>

Question 12

In the chase SOP production plan, variations in demand from period to period are met by

- A) varying production levels.
- B) keeping production constant.
- C) changing price levels.
- D) using inventory buffers.

Answer: <https://biology-forums.com/index.php?topic=1877689>

Question 13

Critical thinking involves purposeful and goal-directed thinking used to define and solve problems.

[b][True or False][b]

Answer: <https://biology-forums.com/index.php?topic=1877581>

Question 14

What is the concept of simultaneity with reference to service system operations? What is the implication of simultaneity for service system operations? What challenges does it pose and how can managers deal with the challenge(s)?

Answer: <https://biology-forums.com/index.php?topic=1877653>

Question 15

Discuss how social demand and information available on the Internet can aid a manager in forecasting.

Answer: <https://biology-forums.com/index.php?topic=1877678>

Question 16

What is the LCL for a X-bar chart?

- A) 253.218
- B) 247.852
- C) 250
- D) 252.527

Answer: <https://biology-forums.com/index.php?topic=1877713>

Question 17

Detailed guides for employees to follow during a service encounter are known as

- A) swim lane process maps.
- B) service scripts.
- C) SCOR maps.
- D) Gnatt charts.

Answer: <https://biology-forums.com/index.php?topic=1877662>

Question 18

In the integrative SC&O management model, downstream collaboration involves which of the following?

- A) Collaboration with operations

- B) Collaboration with suppliers
- C) Collaboration with customers
- D) Process collaboration

Answer: <https://biology-forums.com/index.php?topic=1877591>

Question 19

In the case of positive bias, people tend to _____.

Answer: <https://biology-forums.com/index.php?topic=1877683>

Question 20

The key understanding to unlocking the strategic advantage of data analytics is

- A) that all management is decision making.
- B) the ability to effectively manipulate and understand data.
- C) to make evidence-based decisions using the data.
- D) All of the above
- E) Only A and B above

Answer: <https://biology-forums.com/index.php?topic=1877608>