

Question 1

Natural opening surgical techniques include entering the body via:

- Incision by scalpel.
- Incision by laser.
- The mouth, nose, anus, or vagina.
- Radiation methodologies.

Answer: <https://biology-forums.com/index.php?topic=1909548>

Question 2

Mandatory training of staff should include:

- How to disarm the perpetrator.
- Hand-to-hand combat training.
- Ways to avoid or diminish potential violent encounters.
- Minding your own business.

Answer: <https://biology-forums.com/index.php?topic=1909633>

Question 3

Which of the following is the term used for the limitation placed on the amount a third-party payer will reimburse for a service?

- Co-insurance
- Deductible
- Allowed amount
- Co-payment

Answer: <https://biology-forums.com/index.php?topic=1909586>

Question 4

The term used to identify those patients who must be returned to inpatient status in a hospital for the same reason as the previous admission is:

- Secondary conditions.
- Manifestations.
- Readmissions.
- Resubmissions.

Answer: <https://biology-forums.com/index.php?topic=1909625>

Question 5

One of the first determinations required to support performing a test or procedure on a patient is called:

- Medical necessity.
- Cause and effect.
- Probable cause.
- Catalyst.

Answer: <https://biology-forums.com/index.php?topic=1909619>

Question 6

Using the primary target market profile as a foundation results in marketing efforts that are:

- Better focused.
- Exclusive of groups.
- Missing opportunities.
- Wasting money.

Answer: <https://biology-forums.com/index.php?topic=1909819>

Question 7

Which of the following was created by the federal government to provide protected access to patients' electronic information and the ability to share the information securely?

- Health Information Exchange
- Cloud computing
- Physician Quality Reporting System
- Telehealth

Answer: <https://biology-forums.com/index.php?topic=1909653>

Question 8

An employee's drive that is fueled by external forces, such as awards and promotions, is referred to as:

- Intrinsic motivation.
- Elemental motivation.
- Extrinsic motivation.
- Manifest motivation.

Answer: <https://biology-forums.com/index.php?topic=1909743>

Question 9

Better, more effective care to patients can be supported by:

- Proven quality indicators (QI).
- Paying clinicians higher salaries.
- Providing more benefits to staff.
- Having staff work only 4 days a week.

Answer: <https://biology-forums.com/index.php?topic=1909607>

Question 10

The costs for hiring the less-competent include:

- Lost productivity.
- Interviewing time.
- Advertising the job opening.
- All of these.

Answer: <https://biology-forums.com/index.php?topic=1909752>

Question 11

Due to the shortage of organ donors providing viable hearts for transplant, a _____ can be used to extend the life of a patient.

- mind-controlled prosthetic
- microprocessor
- total artificial heart
- body-powered prosthetic

Answer: <https://biology-forums.com/index.php?topic=1909663>

Question 12

The largest group of people with the biggest and most frequent need for your product or service is known, in marketing, as the facility's:

- Primary target market:
- Secondary target market:
- Tertiary target market:
- All of the above

Answer: <https://biology-forums.com/index.php?topic=1909808>

Question 13

It is important that the compliance plan includes a secure process for employees, vendors, and patients to report _____ without fear of repercussions.

- compliant activities
- technical glitches
- alleged violations
- excellent service

Answer: <https://biology-forums.com/index.php?topic=1909698>

Question 14

When crafting the marketing message, you want all attention focused on:

- Your physical location.
- What you can do for your target market.
- Facility awards.
- How long you have been in business.

Answer: <https://biology-forums.com/index.php?topic=1909823>

Question 15

Your facility specializes in treating patients with cirrhosis of the liver. Important demographic information to support your marketing plan is that this condition is:

- A chronic liver disease.

- Diagnosed using blood tests or biopsy.
- Twice as common among men over age 50.
- Caused by hepatitis or chronic alcoholism.

Answer: <https://biology-forums.com/index.php?topic=1909818>

Question 16

Communications with the staff should always be:

- Based on needtoknow.
- Carefully modified.
- Clear and open.
- All of the above.

Answer: <https://biology-forums.com/index.php?topic=1909756>

Question 17

The organization that awards physician certification in specialty areas is the:

- American Medical Association.
- National Physician Specialists.
- National Board of Physician Specialties.
- American Board of Medical Specialties.

Answer: <https://biology-forums.com/index.php?topic=1909557>

Question 18

OSHA oversees protections for your staff members against workplace violence and:

- Salary rates.
- Equal Opportunity Employment issues.
- Workplace illness and injury.
- Workplace discrimination.

Answer: <https://biology-forums.com/index.php?topic=1909644>

Question 19

The ten categories of HACs for which Medicare will not reimburse include:

- Non-catheter-associated UTI.
- Diabetes mellitus.
- Stage IV pressure ulcer.
- Cerebrovascular accident (CVA).

Answer: <https://biology-forums.com/index.php?topic=1909623>

Question 20

Insights that can be gained from reviewing actions that occurred during a crisis can lead to:

- Corrective policies and procedures.
- The initiation of additional preventive measures.
- Implementation of educational sessions.
- All of these.

Answer: <https://biology-forums.com/index.php?topic=1909728>

Question 21

Wellness programs for staff members are:

- Part of a smart strategic plan.
- A waste of money.
- Just a fad.
- A waste of staff member time.

Answer: <https://biology-forums.com/index.php?topic=1909643>

Question 22

Health care administrators are needed to _____ to ensure quality of care for patients.

- oversee compliance with local, state, and federal laws
- implement standards of care
- integrate technological enhancements
- All of these

Answer: <https://biology-forums.com/index.php?topic=1909543>

Question 23

An enhanced payment for services can be received by a physician participating in CMS's:

- TriCare.
- Primary Care Incentive Payment Program (PCIP).
- STTR grant program.
- Medicaid.

Answer: <https://biology-forums.com/index.php?topic=1909596>

Question 24

All of the following budget elements are categorized as expenditures except:

- Costs.
- Taxes.
- Revenue.
- Overhead.

Answer: <https://biology-forums.com/index.php?topic=1909577>

Question 25

Inspirational elements derived from outside forces include:

- Public acknowledgement.
- Award.
- Reward.
- All of these.

Answer: <https://biology-forums.com/index.php?topic=1909742>

Question 26

The review and assessment of data taken over a period of time with the intention of identifying patterns is known as performing a/n:

- Retrospective audit.
- Internal audit.
- Sampling audit.
- Trend analysis.

Answer: <https://biology-forums.com/index.php?topic=1909769>

Question 27

Which of the following is a type of government financing that provides money that does not have to be paid back?

- Commercial loan
- Grant
- Secured bond issuance
- Claims submitted to Medicare

Answer: <https://biology-forums.com/index.php?topic=1909598>

Question 28

A full-circle approach to healthcare with the patient in the middle, in full control of the process, is known as:

- Accountable care.
- Patient-centered care.
- Standardized medicine.
- Holistic care.

Answer: <https://biology-forums.com/index.php?topic=1909749>

Question 29

The race/sex group with the highest proclivity for elevated blood pressure in 2001 is:

- African American men.
- Mexican American men.
- White (Caucasian) men.
- African American women.

Answer: <https://biology-forums.com/index.php?topic=1909565>

Question 30

Nursing homes and other residential health care facilities that bring patients into a dining room atmosphere may employ a:

- Limited-menu restaurant model.
- Full-menu restaurant model.
- Room service model.
- Cafeteria model.

Answer: <https://biology-forums.com/index.php?topic=1909688>

Question 31

The illegal intentional touching of another person without consent is known as:

- Battery.
- Fraud.
- Malpractice.
- Examination.

Answer: <https://biology-forums.com/index.php?topic=1909799>

Question 32

To ensure safety in the workplace, an administrator should make certain always to:

- Pay overtime.
- Repair any broken locks immediately.
- Hire people who can take care of themselves.
- Promote diversification.

Answer: <https://biology-forums.com/index.php?topic=1909645>

Question 33

The manager is responsible for ensuring key regulations are followed, including:

- Foods must be received from approved sources.
- Foods must be kept at room temperature.
- Multi-use equipment must be cleaned once a week.
- All employees must rinse their hands.

Answer: <https://biology-forums.com/index.php?topic=1909675>

Question 34

Which of the following is mostly commonly associated with foodborne illness?

- Pasteurized milk
- Filter-feeding shellfish
- Cooked eggs
- Meat cooked well-done

Answer: <https://biology-forums.com/index.php?topic=1909681>

Question 35

A document that will permit you to provide each individual in your department or your division the feedback needed to continue to improve and grow professionally is known as a:

- Performance Improvement Plan.
- Total Quality Improvement Plan.
- Continuous Quality Management Plan.
- Personnel Improvement Plan.

Answer: <https://biology-forums.com/index.php?topic=1909765>

Question 36

Imaging for medical purposes includes all of the following except:

- Nuclear medicine.
- Acupuncture.
- Fluoroscopy.
- Ultrasound.

Answer: <https://biology-forums.com/index.php?topic=1909550>

Question 37

A health care disaster may be categorized as:

- Endemic.
- Epidemic.
- Pandemic.

- All of these.

Answer: <https://biology-forums.com/index.php?topic=1909731>

Question 38

When revenue and expenditures are equal, this is known as:

- Breaking even.
- Making a profit.
- Taking a loss.
- Reinvestment.

Answer: <https://biology-forums.com/index.php?topic=1909582>

Question 39

The FDA/CDC publication that serves as guidance for food operations is called:

- Food Hygiene.
- The Food Code.
- Food Service Know-How.
- Food Care.

Answer: <https://biology-forums.com/index.php?topic=1909674>

Question 40

A secured bond issuance is:

- Used to raise small amounts of money (less than \$1,000).
- Also known as a debenture.
- The same as selling stock in the company.
- Backed with some type of asset.

Answer: <https://biology-forums.com/index.php?topic=1909601>

Question 41

When making an ethical decision, as the administrator, you must include the _____ as an entity affected by this decision.

- federal government
- organization
- applicable resources
- media

Answer: <https://biology-forums.com/index.php?topic=1909806>

Question 42

Which of the following is an example of accounts receivable?

- Telephone bill
- Claims submitted to third-party payer
- Payroll
- Dividends to stockholders

Answer: <https://biology-forums.com/index.php?topic=1909602>

Question 43

Quality improvement strategies, as listed by AHRQ, include:

- Physician reminder systems.
- Patient education services.
- Internal audits.
- All of the above.

Answer: <https://biology-forums.com/index.php?topic=1909608>

Question 44

What should the administrator take into consideration when creating menus for food service?

- Cultural food traditions
- Health dietary restrictions
- Common food allergies
- All of the above

Answer: <https://biology-forums.com/index.php?topic=1909686>

Question 45

A hospice provides care to those who are diagnosed as:

- Homebound (patients on strict bed rest).
- Terminally ill (expected to die within 6 months).
- Pregnant and expected to deliver within 30–45 days.
- Mentally ill.

Answer: <https://biology-forums.com/index.php?topic=1909556>

Question 46

All applicant physicians should be checked on the _____ before hiring or granting privileges to treat patients in your facility.

- medical school website
- National Practitioner Data Bank (NPDB)
- Physician Quality Reporting System (PQRS)
- American Medical Association website

Answer: <https://biology-forums.com/index.php?topic=1909605>

Question 47

A crisis that is focused outside of the organization, such as a hurricane or tornado, is further classified as:

- An internal crisis.
- An external crisis.
- A mobilization.
- A pandemic.

Answer: <https://biology-forums.com/index.php?topic=1909718>

Question 48

All those involved with preparing, serving, and storing food have _____ obligation to ensure that food will not cause illness or harm.

- no
- occasional
- a legal
- a moral but not legal

Answer: <https://biology-forums.com/index.php?topic=1909693>

Question 49

With HIE, patients no longer have to request copies of their records at one physician's office or hand-carry records to another physician. In this context, HIE stands for:

- Healthcare Information and Electronics.
- Hospital Informational Exchange.
- Health Information Exchange.
- Health Internal Elements.

Answer: <https://biology-forums.com/index.php?topic=1909669>

Question 50

Bacteria and viruses that can cause illness or disease are collectively known as:

- Hazards.
- Micro-organisms.
- Pathogens.
- Germs.

Answer: <https://biology-forums.com/index.php?topic=1909671>

Question 51

The asset provided to an organization by the staff is known as:

- Accountability.
- Intellectual capital.
- Employee retention.
- Reward allocation.

Answer: <https://biology-forums.com/index.php?topic=1909741>

Question 52

According to statistics from the CDC and NCHS, both fertility and birth rates have been _____ every year since 2007.

- increasing
- staying the same
- decreasing
- fluctuating greatly, up and down

Answer: <https://biology-forums.com/index.php?topic=1909542>

Question 53

Broken glass, hair, screws, and bandages are considered which type of hazard?

- Biological
- Pathological
- Physical
- Chemical

Answer: <https://biology-forums.com/index.php?topic=1909682>

Question 54

For-profit health care facilities can raise money by:

- Raising taxes on area residents.
- Hiring more support staff.
- Issuing and selling shares of stock.
- Expanding the size of their offices.

Answer: <https://biology-forums.com/index.php?topic=1909600>

Question 55

Hiring from within is a good way to retain quality staff; however, you need to remember that a department member and a department manager:

- Have different vacation schedules.
- Are two very different jobs.
- Require different training.
- b and c only

Answer: <https://biology-forums.com/index.php?topic=1909760>

Question 56

An example of a 'never' event is:

- A patient dies while awaiting kidney transplant.
- A surgeon amputates the wrong leg.
- A patient does not get flu vaccine because the physician's office ran out.
- A patient found involved in a string of STD diagnoses.

Answer: <https://biology-forums.com/index.php?topic=1909736>

Question 57

Public relations activities are evidence your facility is:

- Aware of the community.
- Branded.
- Caring for the community.
- Part of the community.

Answer: <https://biology-forums.com/index.php?topic=1909830>

Question 58

As per AHRQ, in crisis management, ICS stands for:

- Isolation and Control Supervision.
- Independent Contractor Services.
- Incident Control and Supervision.
- Incident Command Systems.

Answer: <https://biology-forums.com/index.php?topic=1909725>

Question 59

Once an individual becomes a patient, personal experiences replace the:

- Fear of doctors.
- Messages communicated through marketing.
- Stories from the neighbors.

- All of these

Answer: <https://biology-forums.com/index.php?topic=1909815>

Question 60

The statistical measures and categorization of individuals using gender, age, and race are collectively known as:

- Psychographics.
- Geographics.
- Demographics.
- Monographics.

Answer: <https://biology-forums.com/index.php?topic=1909561>

Question 61

Liability linked to hiring the less-competent includes:

- The commission of fraud.
- Improved patient care.
- Staff satisfaction.
- Intrinsic motivation.

Answer: <https://biology-forums.com/index.php?topic=1909753>

Question 62

Many of staff will be required by licensing or certifications authorities to participate in continuing education. As the administrator, you should:

- Encourage this.
- Demand they do it on their own time.
- Not get involved.
- All of the above

Answer: <https://biology-forums.com/index.php?topic=1909759>

Question 63

Reviewing statistics on population 'age' can give you the answer to which of the following questions?

- How many patients are covered by Medicare?
- In what areas do my patients work?
- What percentage of patients are African American?
- How many patients are covered by Aetna?

Answer: <https://biology-forums.com/index.php?topic=1909576>

Question 64

The crisis management plan must be created to deal with:

- Potential major disasters only.
- Internal matters only.
- Any extraordinary situation.
- Medical emergencies only.

Answer: <https://biology-forums.com/index.php?topic=1909735>

Question 65

One of the most frequently used plans to focus on food safety is known as HACCP. This acronym stands for:

- Hazard Assessment and Cooking Control Plan.
- Health Analysis and Cooking Control Points.
- Hazard Assessment and Cooking Critical Provisions.
- Hazard Analysis and Critical Control Point.

Answer: <https://biology-forums.com/index.php?topic=1909676>

Question 66

A proprietary health care facility is typically owned and operated by:

- A public entity.
- A corporation with shareholders.
- The federal government.
- The state government.

Answer: <https://biology-forums.com/index.php?topic=1909552>

Question 67

An audit was planned to review a small percentage of a facility's files by randomly choosing which records to analyze. This is known as a:

- Comprehensive audit.
- Concurrent audit.
- Sampling audit.
- Retrospective audit.

Answer: <https://biology-forums.com/index.php?topic=1909782>

Question 68

All of the paths of communication have one ultimate goal, which is:

- Mastery.
- Sales.
- Engagement.
- Revenue.

Answer: <https://biology-forums.com/index.php?topic=1909814>

Question 69

When dealing with health care data, only that information gathered and analyzed within the last _____ year(s) is considered current.

- 1
- 3
- 5
- 10

Answer: <https://biology-forums.com/index.php?topic=1909570>

Question 70

According to the DHHS-published list of suggestions for developing risk management strategies, to avoid miscommunications, you should:

- Only summarize in chart documentation.
- Accept verbal consent for non-emergency procedures.
- Never document patient non-compliance.
- Use only standard terminology.

Answer: <https://biology-forums.com/index.php?topic=1909711>

Question 71

The da Vinci Robotic System has proven to reduce hospital costs for procedures as much as:

- 10%.
- 20%.
- 30%.
- 40%.

Answer: <https://biology-forums.com/index.php?topic=1909660>

Question 72

HIPAA's Security Rule incorporates three specific standards for security of electronic information, including:

- Personal safeguards.
- Family safeguards.
- Physical safeguards.
- Occupational safeguards.

Answer: <https://biology-forums.com/index.php?topic=1909649>

Question 73

An example of a community relations crisis event is:

- Working with FEMA to handle crisis practice drills for first responders.
- Volunteering to send staff into community to give free flu shots.
- Handling media when a movie star is admitted for surgery.
- All of these.

Answer: <https://biology-forums.com/index.php?topic=1909740>

Question 74

Potentially hazardous foods must be:

- Thrown away.
- Cooked and cooled properly.
- Covered with sauce.
- Served to employees only.

Answer: <https://biology-forums.com/index.php?topic=1909694>

Question 75

The number of elderly is increasing steadily, resulting in:

- Aging bodies requiring more health care services.
- More patients covered by Medicaid.
- Fewer patients needing health care services.
- Health care services being computerized.

Answer: <https://biology-forums.com/index.php?topic=1909541>

Question 76

You have just received a subpoena duces tecum. This means you must:

- Testify in court.
- Deliver specified documents to the court.
- Be available to the court for 30 days.
- Serve on a jury.

Answer: <https://biology-forums.com/index.php?topic=1909770>

Question 77

The FDA announced approval of which of the following to be used in health care delivery at acute care hospitals?

- Autonomous remote-presence robot
- Surgical laser
- Computer-animated cell
- Automatic recording device

Answer: <https://biology-forums.com/index.php?topic=1909659>

Question 78

A community crisis that can directly affect an acute care hospital is:

- A nurse gives a patient the wrong medication.
- Medicare audits the billing department.
- A gastroenterologist loses her medical license.
- An apartment building burns, leaving 3 dead and 15 injured.

Answer: <https://biology-forums.com/index.php?topic=1909737>

Question 79

A device that is designed to take the place of a human anatomical site is a/n:

- Artificial device.
- Mechanical device.
- Orthotic device.
- Prosthetic device.

Answer: <https://biology-forums.com/index.php?topic=1909662>

Question 80

When you pay someone a salary for doing a poor job, you are actually:

- Punishing the employee.
- Avoiding a lawsuit.
- Encouraging improvement.
- Rewarding poor performance.

Answer: <https://biology-forums.com/index.php?topic=1909761>

Question 81

In order to accurately assess the level of risk of a procedure or using new equipment, you will need to:

- Interview previous users.
- Visit the manufacturer's factory.
- Quantify it.

- Qualify it.

Answer: <https://biology-forums.com/index.php?topic=1909712>

Question 82

The federal law that requires employers to ensure a safe and healthy place to work is known by the acronym:

- OSHA.
- EMTALA.
- EEO.
- ADA.

Answer: <https://biology-forums.com/index.php?topic=1909794>

Question 83

Statistical reports can provide insights about expansion of services. For example, a large number of patients with hypertension could spur the development of other services, including:

- Same-day surgery.
- Fracture care clinic.
- Hair salon.
- Massage therapy.

Answer: <https://biology-forums.com/index.php?topic=1909572>

Question 84

A voluntarily created team of health care providers who care for a patient together, sharing responsibility, is known as:

- Managed care.
- A patient-centric facility.
- An accountable care organization.
- Unified healthcare.

Answer: <https://biology-forums.com/index.php?topic=1909745>

Question 85

A non-compliant event that is not obvious or easily seen is known as a/n:

- Internal problem.
- Overt problem.
- Covert problem.
- Extrapolation.

Answer: <https://biology-forums.com/index.php?topic=1909766>

Question 86

A type of process that reduces the probability of adverse events is known as:

- Evidenced-based quality.
- Evidence-informed care management.
- Do/Do Not Do/Don't Know
- Patient safety practice.

Answer: <https://biology-forums.com/index.php?topic=1909618>

Question 87

Several studies have found that some cancer therapies actually become more _____ when the patient remains well nourished.

- efficacious
- unpredictable
- damaging
- costly

Answer: <https://biology-forums.com/index.php?topic=1909685>

Question 88

When a patient has an injury or illness shown to be a result of employment, health services are usually paid for by:

- The patient's health care coverage.
- Workers' compensation insurance.
- Medicaid.
- TriCare.

Answer: <https://biology-forums.com/index.php?topic=1909585>

Question 89

Marketing communications can support the facility by attracting:

- New patients.
- Excellent staff members.
- Government auditors.
- a and b only.

Answer: <https://biology-forums.com/index.php?topic=1909816>

Question 90

A balance among various types of payers to one health care facility is known as:

- Case mix.
- Payer balance.
- Reimbursement coverage.
- Revenue sourcing.

Answer: <https://biology-forums.com/index.php?topic=1909587>

Question 91

OSHA has identified health care as a:

- Low-incidence industry.
- Safe and secure environment.
- High-incidence industry.
- No danger zone workplace.

Answer: <https://biology-forums.com/index.php?topic=1909630>

Question 92

When the crisis is over, you must perform a:

- Vacation escape.
- Pre-event evaluation.
- Post-event analysis.
- Continuing educational event.

Answer: <https://biology-forums.com/index.php?topic=1909727>

Question 93

The money paid out for bandages and exam table covers are considered:

- Fixed costs.
- Reimbursement from third-party payers.
- Variable expenditures.
- Payroll.

Answer: <https://biology-forums.com/index.php?topic=1909603>

Question 94

Which of the following statements regarding the Patient Experience of Care survey is false?

- A facility may add questions to the original questions.
- The survey asks about communication with physicians.
- There are 50 questions in the CMS survey.
- Patients are asked about the cleanliness of the hospital.

Answer: <https://biology-forums.com/index.php?topic=1909616>

Question 95

An example of inadequate care is:

- Amputating the wrong leg.
- A Department of Justice audit.
- Failure to order an x-ray.
- Providing free flu shots.

Answer: <https://biology-forums.com/index.php?topic=1909733>

Question 96

The term used to describe an individual's reason to act or to describe the forces beneath behavior is:

- Psychology.
- Causal interference.
- Motivation.
- Alternate explanation.

Answer: <https://biology-forums.com/index.php?topic=1909748>

Question 97

In non-emergency situations, the patient has the time to consider:

- Whether to have the procedure.
- Who will perform the procedure.
- Where the procedure will be performed.
- All of these.

Answer: <https://biology-forums.com/index.php?topic=1909813>

Question 98

The general rule in business is that no single customer should ever represent more than _____ of the facility's total revenue.

- 10%
- 25%
- 30%
- 60%

Answer: <https://biology-forums.com/index.php?topic=1909588>

Question 99

Since 2001, CMS has published quality initiatives with the intent of supporting quality health care through:

- Claims denial.
- Ancillary incentives.
- Public disclosure.
- Threat of imprisonment.

Answer: <https://biology-forums.com/index.php?topic=1909610>

Question 100

The healthcare industry has already seen proof that timely sharing of patients' vital information at the time that care is provided will:

- Increase medication errors.
- Help to avoid readmissions.
- Inhibit accurate diagnostic evaluations.
- Increase health care costs.

Answer: <https://biology-forums.com/index.php?topic=1909670>

Question 101

The Patient Experience of Care domain accounts for _____ of the total performance score (TPS).

- 30%
- 50%
- 65%
- 85%

Answer: <https://biology-forums.com/index.php?topic=1909615>

Question 102

All clinicians are required by law to accurately document the complete details of every patient encounter and patient-related encounter, including:

- Patient's education level.
- Patient's salary.
- Patient's reason for the encounter.
- Patient's complete health history.

Answer: <https://biology-forums.com/index.php?topic=1909620>

Question 103

Over the course of a marketing campaign, you, as the administrator, should:

- Change the message every week.
- Copy your competition.
- Be consistent.
- All of the above

Answer: <https://biology-forums.com/index.php?topic=1909825>

Question 104

Good project management skills begin with:

- An overview of the entire project.
- Delegation of work tasks.
- Creation of a timeline.
- Establishing quality standards.

Answer: <https://biology-forums.com/index.php?topic=1909702>

Question 105

In contrast to electronic medical records, electronic health records also include information on the patient's:

- Surgical procedures.
- Vaccination record.
- Prescription medications.
- Known allergies.

Answer: <https://biology-forums.com/index.php?topic=1909646>

Question 106

"If a patient slips on a wet floor, staff members are directed to immediately help the patient up, perform a physical exam to determine harm, send the patient for x-rays to ensure no fractures were caused, and complete and submit an incident report." From its content, you can tell this statement is a:

- Proactive strategy.
- Risk assessment.
- Reactive strategy.
- Cost-benefit analysis.

Answer: <https://biology-forums.com/index.php?topic=1909715>

Question 107

The crisis management triad does not include the:

- Preventive phase.
- Internal phase.
- Concurrent phase.
- Recovery phase.

Answer: <https://biology-forums.com/index.php?topic=1909722>

Question 108

What is the first thing the administrator should do after receiving notification of an external audit?

- Pull the requested files.
- Call a Board of Directors meeting.
- Verify from whom the request has come.
- Contact the facility's attorney.

Answer: <https://biology-forums.com/index.php?topic=1909789>

Question 109

Included in the audit process, a review of all applicable _____ must be done.

- laws
- regulations
- guidance
- All of these

Answer: <https://biology-forums.com/index.php?topic=1909780>

Question 110

Regulations that govern how much you pay your staff members and how that amount is calculated are commonly referred to as:

- EEO.
- ADA.
- Wage and hour.
- FMLA.

Answer: <https://biology-forums.com/index.php?topic=1909798>

Question 111

Health care facilities have an obligation to their communities, especially at-risk members of the community, which include all of the following groups except:

- The blind and visually impaired.
- The homebound elderly.
- Nursing home residents.
- Those dependent on public transportation.

Answer: <https://biology-forums.com/index.php?topic=1909724>

Question 112

A reporting system should permit individuals to bring violations to the attention of the administrator:

- With the intent to get someone fired.
- Without fear of repercussion.
- To get on your good side.
- To avoid suspicion.

Answer: <https://biology-forums.com/index.php?topic=1909705>

Question 113

Actions to prevent workplace violence include:

- Providing keys to all staff.
- Ensuring well-lit stairwells and parking lots.
- Using skeleton crews, so staff members all work alone.
- Informing staff they are responsible for themselves.

Answer: <https://biology-forums.com/index.php?topic=1909635>

Question 114

In health care, MAS is less invasive and has converted many procedures previously approved for inpatient operating room status to be done on an outpatient basis. In this context, MAS stands for:

- Maximized alternate surgery.
- Minimal-access surgery.
- Monitored-anesthesia surgery.
- Multiple-access surgeries.

Answer: <https://biology-forums.com/index.php?topic=1909661>

Question 115

Practice management systems are used to create:

- Third-party claim forms.
- Operative notes.
- Lab test results.
- Family history.

Answer: <https://biology-forums.com/index.php?topic=1909647>

Question 116

A statement of what the organization wants to accomplish is known as a/n:

- Demographic.
- Psychographic.
- Objective.
- Strategy.

Answer: <https://biology-forums.com/index.php?topic=1909708>

Question 117

Federal sentencing Guidelines may reduce fines and penalties by as much as _____ when a compliance plan has been created and implemented using the seven elements guidance.

- 10%
- 25%
- 55%
- 70%

Answer: <https://biology-forums.com/index.php?topic=1909704>

Question 118

Medically speaking, any procedure that is non-emergency and not immediately medically necessary is considered:

- A health option.
- A cosmetic procedure.
- An elective procedure.
- A critical procedure.

Answer: <https://biology-forums.com/index.php?topic=1909812>

Question 119

Research studies provide statistical evidence as to which services, procedures, treatments, and policies work best. This is known as:

- Quality Practices and Procedures (QPP).
- Evidence-based medicine (EBM).
- National Guideline Clearinghouse (NGC).
- Interventions and Practices Considered (IPC).

Answer: <https://biology-forums.com/index.php?topic=1909617>

Question 120

The RBRVS formula includes weighted value for:

- Malpractice expense.
- Cost of training to perform the procedure.
- Number of years the physician has been practicing.
- Age of the patient.

Answer: <https://biology-forums.com/index.php?topic=1909591>

Question 121

All compliance plans should include a clear explanation of the _____ for failing to follow the policies of the organization.

- consequences
- benefits
- guidelines
- support available

Answer: <https://biology-forums.com/index.php?topic=1909697>

Question 122

Exposure to bloodborne pathogens is:

- Preventable with the right precautions.
- An accepted part of working in health care.
- Rarely a concern.
- No concern at all.

Answer: <https://biology-forums.com/index.php?topic=1909636>

Question 123

Which statement about Medicare is true?

- Medicare is a health insurance company.
- Medicare covers health care services to indigent patients.
- Medicare covers health care services to those 65 years and older.
- Medicare covers only those serving in the military.

Answer: <https://biology-forums.com/index.php?topic=1909584>

Question 124

A law that holds hospitals liable for the competence of their staff is the:

- Equal Employment Opportunity Act.
- Doctrine of Corporate Negligence.
- Hill-Burton Act.
- HIPAA.

Answer: <https://biology-forums.com/index.php?topic=1909793>

Question 125

Your target market is described as being health-conscious and educated. These descriptors are:

- Restrictive.
- Demographic.
- Biased.
- Psychographic.

Answer: <https://biology-forums.com/index.php?topic=1909821>

Question 126

Leaving certain foods in open metal containers for a length of time can be an environment for a/n _____ hazard.

- physical
- chemical
- environmental
- biological

Answer: <https://biology-forums.com/index.php?topic=1909683>

Question 127

The ability for software to communicate and exchange data with other software programs is known as:

- Data exchange link.
- Interoperability.
- Perimeter data access.
- Electronic match-up.

Answer: <https://biology-forums.com/index.php?topic=1909665>

Question 128

The ability of an organization to ensure that high-quality staff continue working for their company is the concept of:

- Absolute employment.
- Exclusivity.
- Contract employment.
- Employee retention.

Answer: <https://biology-forums.com/index.php?topic=1909747>

Question 129

As a manager, it is your job to ensure that your staff do their jobs:

- Efficiently.
- Effectively.
- Empathetically.
- All of these

Answer: <https://biology-forums.com/index.php?topic=1909764>

Question 130

Case fatality percentage can be determined by dividing which of the following by the total number of patients who have been diagnosed with that same condition within a specific period of time?

- The total number of patients who died due to a specific condition
- The total number of patients who were treated for a specific condition
- The total number of patients who have a family history of a specific condition
- The total number of patients found to have a genetic potential for a specific condition

Answer: <https://biology-forums.com/index.php?topic=1909624>

Question 131

RFID technology can be used to track:

- Equipment.
- Patients.
- Physicians.
- All of the above.

Answer: <https://biology-forums.com/index.php?topic=1909656>

Question 132

All of the following are actions to take to comply with the technical safeguards set by HIPAA's Security Rule is to ensure all protected information, except:

- Firewalls.
- Antivirus software.

- Password-protection.
- Policies to protect data.

Answer: <https://biology-forums.com/index.php?topic=1909650>

Question 133

A non-compliant event that is deeply hidden and cannot be identified without an in-depth investigation is known as a/n:

- Overt problem.
- Covert problem.
- Occult problem.
- All of the above.

Answer: <https://biology-forums.com/index.php?topic=1909772>

Question 134

Every employee in the Pediatrics Department is directed to submit to a drug test. This is an example of a:

- Comprehensive audit.
- Concurrent audit.
- Sampling audit.
- Retrospective audit.

Answer: <https://biology-forums.com/index.php?topic=1909783>

Question 135

In legal terms, professional negligence is known as:

- Battery.
- Malpractice.
- Respondeat superior.
- Discompensation.

Answer: <https://biology-forums.com/index.php?topic=1909800>

Question 136

Viruses can be foodborne and contracted via edibles, as with:

- Hepatitis A.
- Roundworms.
- Bone fragments.
- Cleaning products.

Answer: <https://biology-forums.com/index.php?topic=1909680>

Question 137

There are many ways to get demographic and psychographic information for your primary target market, including:

- Current patient survey.
- Asking around the neighborhood.
- Federal consumer databases.
- Television program statistics.

Answer: <https://biology-forums.com/index.php?topic=1909822>

Question 138

Photo identification badges can help ensure:

- Employees are not late to work.
- Everyone appears to be official.
- The facility is not liable.
- Only authorized individuals can gain access to the facility.

Answer: <https://biology-forums.com/index.php?topic=1909634>

Question 139

The absence of harm is known as:

- Non-maleficence.
- Beneficence.
- Teleologic.
- Autonomy.

Answer: <https://biology-forums.com/index.php?topic=1909804>

Question 140

The reimbursement method RBRVS uses RVUs to determine how much the allowed amounts are for each procedure or service. RVU stands for:

- Reasonable Variable Unit.
- Reliable Variations and Uniformity.
- Resources Valuation Unity.
- Relative Value Unit.

Answer: <https://biology-forums.com/index.php?topic=1909590>

Question 141

A healthcare facility that manages and performs all foodservice activities itself is called:

- An outsourced facility.
- CookOut.
- Medical nutrition.
- Self-operation.

Answer: <https://biology-forums.com/index.php?topic=1909673>

Question 142

As part of the Hospital Quality Initiative, CMS created:

- A toll-free hotline.
- EMTALA.
- Hospital Compare.
- HIPAA.

Answer: <https://biology-forums.com/index.php?topic=1909612>

Question 143

To create a culture of caring within the organization, you should establish employee policies that are:

- Strict and narrowly construed.
- Open to interpretation by the professionals within.
- Fair and reasonable.
- Designed to control behavior.

Answer: <https://biology-forums.com/index.php?topic=1909755>

Question 144

An example of preventive care is a:

- Mammogram.
- Bone density test.
- Prostate exam.
- Varicella vaccine.

Answer: <https://biology-forums.com/index.php?topic=1909545>

Question 145

The three categories of problems that need to be uncovered and addressed include:

- Covert problems.
- Safety protocols.
- Restitution.
- Uncovering excuses.

Answer: <https://biology-forums.com/index.php?topic=1909776>

Question 146

Employment statistics can be used to:

- Support offering a free clinic.
- Determine the percentage of the population with health insurance coverage.
- Both a and b
- Neither a or b

Answer: <https://biology-forums.com/index.php?topic=1909567>

Question 147

In health care, the abbreviation RFID stands for:

- Radiologic Friendly Internal Device.
- Radiation and Facial Interpretational Device.
- Rotating Frequently Interpretation Diameter.
- Radio Frequency Identification.

Answer: <https://biology-forums.com/index.php?topic=1909664>

Question 148

Healthcare facilities in an urban community will typically draw patients from a geographical area that is:

- Larger than in rural areas.
- The same as in rural areas.
- Smaller than in rural areas.
- Unknown.

Answer: <https://biology-forums.com/index.php?topic=1909559>

Question 149

Implementing a "Workplace Violence Prevention Program" would include:

- Coordinating with local law enforcement.
- Assuming all doors lock properly.
- Focusing only on the inside of the facility.
- Providing all staff members with guns.

Answer: <https://biology-forums.com/index.php?topic=1909632>

Question 150

A skilled nursing facility provides which type of inpatient care?

- Short-term
- Long-term
- Both a and b
- None of the above

Answer: <https://biology-forums.com/index.php?topic=1909555>

Question 151

Internal audits can improve the quality of care provided in your facility by:

- Finding reasons to fire employees.
- Providing feedback, including physician performance evaluations.
- Supporting implementation of salary reductions.
- They do not improve the quality of care at all.

Answer: <https://biology-forums.com/index.php?topic=1909609>

Question 152

An element of 'medium risk' means there is a _____ probability of harm.

- 0% to 25%
- 10% to 50%
- 25% to 70%
- 50% to 85%

Answer: <https://biology-forums.com/index.php?topic=1909713>

Question 153

Crisis management plans should guide all members of the organization during:

- A natural disaster.
- A technological disaster.
- a and b only.
- None of the above.

Answer: <https://biology-forums.com/index.php?topic=1909729>

Question 154

An event categorized as an internal human disaster is:

- An accidental injury of a patient.
- A celebrity coming into the ED.
- A hacker breaching security.
- A patient determined to be patient zero in an epidemic.

Answer: <https://biology-forums.com/index.php?topic=1909730>

Question 155

The only healthcare facilities that must comply with EMTALA are:

- Board-certified physicians.
- CMS-participating hospitals.
- Walk-in clinics.
- Skilled nursing facilities.

Answer: <https://biology-forums.com/index.php?topic=1909802>

Question 156

Every individual in your facility should be trained to:

- Acknowledge cultural differences.
- Put aside their personal biases.
- Be willing to connect to all patients with respect.
- All of the above

Answer: <https://biology-forums.com/index.php?topic=1909566>

Question 157

One of the three basic components of self-promotion is:

- Discount coupons.
- Billboards.
- Public relations.
- Television commercials.

Answer: <https://biology-forums.com/index.php?topic=1909809>

Question 158

As an administrator, you will need to assess the:

- Cost of new technology.
- True need for new equipment.
- Both A and B
- Neither A or B

Answer: <https://biology-forums.com/index.php?topic=1909621>

Question 159

As per FEMA, a preparedness program should include all of these steps except:

- Hiring a public relations agency.
- Conducting a business impact analysis.
- Writing a plan addressing resource management.
- Discovering methods to evaluate the preparedness program.

Answer: <https://biology-forums.com/index.php?topic=1909734>

Question 160

Which of the following is an example of a non-invasive procedure?

- MRI
- Endoscopy
- Laparoscopy
- Open surgery

Answer: <https://biology-forums.com/index.php?topic=1909549>

Question 161

A legal term that requires evidence of professional negligence is:

- Medical error.
- Malpractice.
- Happenstance.
- Inadequate care.

Answer: <https://biology-forums.com/index.php?topic=1909721>

Question 162

One method for identifying overt problems is to:

- Ask around the cafeteria.
- Take patient complaints seriously.
- Interrogate all staff members.
- Complete a staff survey.

Answer: <https://biology-forums.com/index.php?topic=1909778>

Question 163

Another way to prevent workplace infection of hepatitis B virus is to ensure all staff members are:

- Always wearing face masks.
- Vaccinated.
- Scrubbed with antibacterial soap.
- Lathered with hand sanitizer.

Answer: <https://biology-forums.com/index.php?topic=1909639>

Question 164

In health care technology, CPOE stands for:

- Computerized Patient Optical Encounter.
- Computer Physician Order Entry.
- Categorized Physician Order Encounters.
- Classified Patient Order Examinations.

Answer: <https://biology-forums.com/index.php?topic=1909651>

Question 165

Inpatient quality indicators from AHRQ can be used by all of the following except a/n:

- Acute care hospital.
- Same-day surgery center.
- Skilled nursing facility.
- Long-term rehabilitation center.

Answer: <https://biology-forums.com/index.php?topic=1909627>

Question 166

Analyzing referral reports can provide insights into opportunities to:

- Shorten office hours.
- Reduce staff.
- Provide transportation.
- Expand the list of services provided.

Answer: <https://biology-forums.com/index.php?topic=1909575>

Question 167

Obtaining consensus from participants before putting a plan into action is known as the:

- Blessing.
- Buy-in.
- Mission.
- Demographic.

Answer: <https://biology-forums.com/index.php?topic=1909706>

Question 168

Mary is an RN. She is interested in learning about billing and coding. In what type of program should she participate at the hospital?

- Continuing education
- Cross-training
- Interdepartmental mastery
- Clinical/administrative merger

Answer: <https://biology-forums.com/index.php?topic=1909746>

Question 169

In order to provide a dollar value to the total of the RBRVS formula, the total number of RVUs is multiplied by the _____ as determined by Congress for that calendar year.

- capitation factor
- UCR

- geographical practice cost indices
- conversion factor

Answer: <https://biology-forums.com/index.php?topic=1909592>

Question 170

A federal law that prohibits facilities from paying referral fees to physicians is the:

- False claims act.
- Stark law.
- Anti-kickback law.
- Affordable Care Act.

Answer: <https://biology-forums.com/index.php?topic=1909792>

Question 171

The process of writing or updating a crisis management plan can _____ you as a leader.

- distract
- drain
- empower
- embarrass

Answer: <https://biology-forums.com/index.php?topic=1909739>

Question 172

The use of telecommunications for managing patient health is known as:

- mHealth.
- Telehealth.
- Health Information Technology.
- All of the above.

Answer: <https://biology-forums.com/index.php?topic=1909658>

Question 173

An investigation focused on analyzing and evaluating certain amounts of data is known as:

- An evaluation.
- A scope document.
- An audit.
- An internal investigation.

Answer: <https://biology-forums.com/index.php?topic=1909779>

Question 174

The reputation of excellence directly connected to names such as the Mayo Clinic is a _____ reaction.

- psychological
- knee-jerk
- branding
- communication

Answer: <https://biology-forums.com/index.php?topic=1909828>

Question 175

Knowing the age ranges of your current patients can support:

- A late-night hotline for parents of young children.
- Purchase of an x-ray machine.
- An increase in sports medicine services.
- An allergy clinic.

Answer: <https://biology-forums.com/index.php?topic=1909574>

Question 176

Knowing the largest percentage of the area's population as determined by _____ will provide insights as to what health care services may be needed the most.

- age
- gender
- education level
- geographic location

Answer: <https://biology-forums.com/index.php?topic=1909562>

Question 177

Knowing about certain cultural offenses to certain procedures in the facility's community can prompt an administrator to:

- Find alternate treatments.
- Refuse to care for certain groups.
- Get a court order to force treatment.
- Ignore this issue.

Answer: <https://biology-forums.com/index.php?topic=1909564>

Question 178

HIPAA's Security Rule administrative safeguards refer to the:

- Protection against computer hackers.
- Processes designed to control access to data.
- Policies and procedures developed and maintained to protect her.
- Plug-and-play connectivity.

Answer: <https://biology-forums.com/index.php?topic=1909666>

Question 179

An example of a screening is:

- A flu vaccine.
- Taking aspirin to avoid a heart attack.
- A colonoscopy.
- Sneezing into one's elbow.

Answer: <https://biology-forums.com/index.php?topic=1909546>

Question 180

Consideration should be given to providing patients with food that provides:

- Good nutrition.
- Good taste.
- No opportunity for contamination.
- All of these.

Answer: <https://biology-forums.com/index.php?topic=1909691>

Question 181

Multiple agencies from ___ have the authority to audit your facility.

- private insurance companies
- state government
- federal government
- All of these

Answer: <https://biology-forums.com/index.php?topic=1909774>

Question 182

An event classified as a human disaster might include:

- Criminal activity.
- A power failure.
- An earthquake.
- Celebrity patients.

Answer: <https://biology-forums.com/index.php?topic=1909719>

Question 183

You, as the administrator, must create and implement policies and procedures for the _____ of the entire foodservice operation.

- ongoing analysis
- profitability
- safety
- viability

Answer: <https://biology-forums.com/index.php?topic=1909695>

Question 184

A crisis management plan for a skilled nursing home would be helpful when:

- A physical therapist obtains an additional credential.
- The news states a hurricane is headed toward the city.
- A TV station interviews a patient who just turned 100.
- Nursing students come for a tour.

Answer: <https://biology-forums.com/index.php?topic=1909738>

Question 185

All of the following are elements involved in the provision of excellent care except:

- Knowledge.
- Skill.
- Pay scale.
- Personal attributes.

Answer: <https://biology-forums.com/index.php?topic=1909751>

Question 186

An event that occurs within the facility and primarily affects only those within the organization is known as a/n:

- Pandemic event.
- Concurrent crisis.
- Internal crisis.
- Insider event.

Answer: <https://biology-forums.com/index.php?topic=1909717>

Question 187

Critical control points include which of the following steps?

- Purchasing raw food from any vendor
- Preventing contamination of ready-to-eat foods
- Cooking foods to consumer's desired temperature
- Storing food in open containers

Answer: <https://biology-forums.com/index.php?topic=1909677>

Question 188

When a predetermined amount of money is paid for each covered procedure, service, and treatment, this reimbursement method is known as:

- Capitation.
- Fee-for-service.
- Episodic care.
- Reasonable.

Answer: <https://biology-forums.com/index.php?topic=1909589>

Question 189

You instruct your assistant to review the records of all employees who work in the clinic to ensure all vaccinations are up-to-date. This is an example of:

- External audit.
- Internal audit.
- Manufactured audit.
- Abuse of power.

Answer: <https://biology-forums.com/index.php?topic=1909784>

Question 190

When it comes to an administrator's responsibility to motivate staff, which of the following statements is true?

- It is up to staff to motivate themselves.
- Organizations of excellence need to fan the flames of motivation.
- Their salaries should motivate them.
- They should be grateful to have a job.

Answer: <https://biology-forums.com/index.php?topic=1909762>

Question 191

The process of obeying rules, regulations, and laws is known as:

- Obedience.
- Due diligence.
- Compliance.

• Qui tam.

Answer: <https://biology-forums.com/index.php?topic=1909696>

Question 192

State and national criminal background checks should be performed on:

- All physician applicants.
- All administrative applicants.
- All clinical applicants.
- All applicants.

Answer: <https://biology-forums.com/index.php?topic=1909606>

Question 193

The marketing term used to describe activities that draw attention to the name of the company or facility is:

- Consumerism.
- Brand awareness.
- Showmanship.
- Demographics.

Answer: <https://biology-forums.com/index.php?topic=1909827>

Question 194

Employees who are intrinsically motivated will be motivated by:

- A plaque.
- A promotion.
- Personal passion to do the job.
- Competitive drives.

Answer: <https://biology-forums.com/index.php?topic=1909763>

Question 195

The federal law that protects patient confidentiality is known by the acronym:

- EEO.
- FMLA.
- Stark.
- HIPAA.

Answer: <https://biology-forums.com/index.php?topic=1909796>

Question 196

The community's responsibility to its health care providers includes:

- Volunteering in the Emergency Department.
- Driving the ambulance.
- Approving zoning for a new facility.
- Taking First Aid classes.

Answer: <https://biology-forums.com/index.php?topic=1909551>

Question 197

Which of the following is a guideline aimed at managing symptoms of heart failure?

- Eating for life
- Minimal nutrition status
- Food additives
- Medical nutrition therapy (MNT)

Answer: <https://biology-forums.com/index.php?topic=1909684>

Question 198

Cancer of the larynx is known to affect:

- More women than men.
- More men than women.
- Men and women equally.
- Children age 10–15.

Answer: <https://biology-forums.com/index.php?topic=1909563>

Question 199

Occupational exposure to HIV-infected blood can occur by:

- Needlestick accident.
- Splash into the eye, nose, or mouth.
- Contact with open wound in the skin.
- All of these.

Answer: <https://biology-forums.com/index.php?topic=1909638>

Question 200

Resource utilization factors which of the following into the payment amount?

- Age of patient
- Risk of mortality
- Quantity of diagnostic services
- Gender of patient

Answer: <https://biology-forums.com/index.php?topic=1909594>

Question 201

A claim that a physician is board-certified should be confirmed with the:

- American Board of Medical Specialties.
- National Medical Specialists Association.
- American Medical Association.
- National Quality Measures Clearinghouse.

Answer: <https://biology-forums.com/index.php?topic=1909626>

Question 202

A disease that spreads throughout a small area, such as a community, is known as:

- An endemic.
- An epidemic.
- A pandemic.
- Cataclysmic.

Answer: <https://biology-forums.com/index.php?topic=1909716>

Question 203

The geographic area from which the facility will attract _____ of patients is known as the primary service area.

- 25%
- 45%
- 60%
- 75%

Answer: <https://biology-forums.com/index.php?topic=1909560>

Question 204

Food molds such as mycotoxins are poisonous and considered which type of hazard?

- Contamination
- Preparation
- Biological
- Psychological

Answer: <https://biology-forums.com/index.php?topic=1909679>

Question 205

The use of which of the following technologies has improved the ability to share information instantaneously, thereby improving the delivery of care to patients?

- National physician identifiers
- Practitioner data bank
- Computers
- Specialty training

Answer: <https://biology-forums.com/index.php?topic=1909655>

Question 206

Foodborne hazards are categorized into all of the following types, except:

- Mechanical.
- Biological.
- Physical.
- Chemical.

Answer: <https://biology-forums.com/index.php?topic=1909678>

Question 207

For an audit to have value, the results must be:

- Kept confidential.
- Acted upon.
- Publicized.
- Copied to the Attorney General of your state.

Answer: <https://biology-forums.com/index.php?topic=1909787>

Question 208

During a crisis, it is best to keep communications with staff:

- Strictly limited.
- Open and honest.
- Need-to-know only.
- None of the above

Answer: <https://biology-forums.com/index.php?topic=1909726>

Question 209

The inclusion of the domain .gov in a website address is limited to those created by:

- The United States federal government.
- Non-profit organizations.
- Post-secondary colleges and universities.
- Private, commercial organizations.

Answer: <https://biology-forums.com/index.php?topic=1909569>

Question 210

The determination of results by projecting existing experience or known data is known as:

- Upcoding.
- Statistical assessment.
- Extrapolation.
- Sampling.

Answer: <https://biology-forums.com/index.php?topic=1909768>

Question 211

Which type of health information exchange (HIE) enables a professional to search for specific data about a patient?

- Directed exchange
- Query-based exchange
- Consumer-mediated exchange
- Mobile technological exchange

Answer: <https://biology-forums.com/index.php?topic=1909654>

Question 212

The first step to creating your marketing plan is to determine:

- To whom you want to communicate.
- How much money you can spend.
- Ethical and legal parameters of marketing.
- All of these.

Answer: <https://biology-forums.com/index.php?topic=1909817>

Question 213

Important data about health care services needed and used can be pulled from your own facility by using:

- Gift shop receipts.
- Electronic health records.
- E-mail trails.

- Facebook logons.

Answer: <https://biology-forums.com/index.php?topic=1909571>

Question 214

Housekeeping employees can be in danger of contamination from:

- Laundry.
- EPA-approved disinfectants.
- Vacuum cleaners.
- Special hazardous waste-disposal systems.

Answer: <https://biology-forums.com/index.php?topic=1909642>

Question 215

The terms of the Hospital Value-Based Purchasing program (HVBP) provide hospitals with incentive payments based on:

- Severity of illness treated.
- Level of performance.
- Number of patients treated.
- Credentials of physicians.

Answer: <https://biology-forums.com/index.php?topic=1909614>

Question 216

A migrating circumstance is one that:

- Magnifies the consequences of a wrong.
- Partially excuses a wrong.
- Prevents wrong-doing.
- Is cause for immediate termination.

Answer: <https://biology-forums.com/index.php?topic=1909700>

Question 217

Certified use of EHR technology is measured by objectives of health care outcomes classified into CMS's five domains, collectively termed:

- Alphabetizing.
- Adoptive practices.
- Meaningful use.
- Coordinated care.

Answer: <https://biology-forums.com/index.php?topic=1909652>

Question 218

The concept concerning the responsibility to ensure that all edible substances cannot cause harm is known as:

- Food preparation.
- Food safety.
- Nutritional bias.
- Edibles provision.

Answer: <https://biology-forums.com/index.php?topic=1909672>

Question 219

An example of CAM is:

- Acupuncture.
- Physical therapy.
- Occupational therapy.
- Laparoscopic surgery.

Answer: <https://biology-forums.com/index.php?topic=1909547>

Question 220

Which of the following statements is NOT considered an objective of meaningful use as it relates to healthcare outcomes?

- Improve quality, safety, and efficiency.
- Engage patients and families.
- Improve care coordination.
- Ensure patients live longer.

Answer: <https://biology-forums.com/index.php?topic=1909668>

Question 221

The first few phases of an external audit are completed:

- In person at your office.
- In person at the investigator's office.
- Over the telephone.
- Electronically.

Answer: <https://biology-forums.com/index.php?topic=1909773>

Question 222

The OPM defines five stages of the process of enhancing staff performance. These stages include:

- Observing.
- Developing.
- Punishment.
- All of the above.

Answer: <https://biology-forums.com/index.php?topic=1909754>

Question 223

According to NIOSH, violent acts, including physical assaults and threats of assaults, directed toward persons at work or on duty are known as:

- Occupational hazards.
- Workplace violence.
- High-incidence occupational locations.
- Occupational dangers.

Answer: <https://biology-forums.com/index.php?topic=1909629>

Question 224

Improved food quality has been shown to increase patient satisfaction. Increased patient satisfaction often equates to:

- Lower profits.
- Increased revenues.
- Complaints to governing agencies.
- Poor patient prognoses.

Answer: <https://biology-forums.com/index.php?topic=1909692>

Question 225

On the first day of employment, each new hire should be given a written:

- List of terms of termination.
- List of expectations.
- List of paid holidays.
- List of administrator home phone numbers.

Answer: <https://biology-forums.com/index.php?topic=1909757>

Question 226

An assessment conducted on a statistically valid portion of the entire body of data is known as a:

- Sampling audit.
- Retrospective audit.
- Concurrent audit.
- Covert audit.

Answer: <https://biology-forums.com/index.php?topic=1909771>

Question 227

An example of an overt problem is:

- A physician who is a functioning alcoholic.
- Upcoding on claim forms.
- Medical assistants gossiping about patients.
- A nurse stealing drugs.

Answer: <https://biology-forums.com/index.php?topic=1909777>

Question 228

In risk assessment, it is important to keep which of the following out of the decision-making process?

- Statistical facts
- Calculations
- Emotion
- Consensus

Answer: <https://biology-forums.com/index.php?topic=1909709>

Question 229

Restaurant and room service models are _____ the value of health care food service.

- decreasing
- having no effect at all on
- increasing
- detracting from

Answer: <https://biology-forums.com/index.php?topic=1909689>

Question 230

Many cancer-care centers promote holistic methodologies that include standard-of-care:

- Restaurant-style food service.
- Room service menus.
- Limited food preparation methods.
- Medical nutritional therapies.

Answer: <https://biology-forums.com/index.php?topic=1909690>

Question 231

Respecting an individual's right to make decisions for himself is known as:

- Malevolence.
- Beneficence.
- Autonomy.
- Justice.

Answer: <https://biology-forums.com/index.php?topic=1909803>

Question 232

Which of the following is an example of a specialty care hospital?

- MD Anderson Cancer Centers
- Boston General Hospital
- Orlando Regional Medical Center
- Minute Clinic

Answer: <https://biology-forums.com/index.php?topic=1909554>

Question 233

Which of the following is included in Medicare Severity DRG (MS-DRG) calculations to determine amount of reimbursement?

- A geographic location adjustment
- Date of admission
- Physician specialty
- Patient prognosis

Answer: <https://biology-forums.com/index.php?topic=1909595>

Question 234

All of the following are measured for quality of care by Hospital Compare, except:

- Timely and effective care for patients with AMI.
- Number of Medicaid patients.
- Use of surgical techniques.
- Spending per hospital patient with Medicaid.

Answer: <https://biology-forums.com/index.php?topic=1909613>

Question 235

An audit was performed using data from the last 3 years, current year not included. This is known as a:

- Concurrent audit.
- Retrospective audit.
- Comprehensive audit.
- Common sampling audit.

Answer: <https://biology-forums.com/index.php?topic=1909781>

Question 236

Administrators can gather data about their facility's community by accessing statistical information from:

- Other health care facilities in the area.
- Federal and state governments.
- Staff members who live in the area.
- Facebook.

Answer: <https://biology-forums.com/index.php?topic=1909568>

Question 237

OSHA classifies workplace violence perpetrators into four groups. A nurse's husband came in and attacked her. He would fit into which of the following groups?

- Criminal intent
- Co-worker
- Personal
- Patient/client/customer

Answer: <https://biology-forums.com/index.php?topic=1909631>

Question 238

Which of the following terms relates to internal drives that are powered by an individual's pleasure center?

- Intrinsic motivation
- Extrinsic motivation
- Natural motivation
- Manifest motivation

Answer: <https://biology-forums.com/index.php?topic=1909744>

Question 239

Interoperability can be ensured by purchasing _____-certified software programs.

- AMS
- CCHIT
- CMS
- CLIA

Answer: <https://biology-forums.com/index.php?topic=1909648>

Question 240

Which of the following is considered a capital expense?

- Payroll
- Utility payments
- Telephone payments
- Purchase of an MRI unit

Answer: <https://biology-forums.com/index.php?topic=1909597>

Question 241

Diagnostic reports revealing a large number of patients with fractures could statistically support:

- Opening a cardiology clinic.
- Purchasing an x-ray machine.
- Provision of back-to-school vaccinations.
- An education session about good nutrition.

Answer: <https://biology-forums.com/index.php?topic=1909573>

Question 242

CMS identifies one private organization in each state to review the provision of healthcare services and to respond to complaints. These organizations are called:

- Quality Improvement Organizations (QIO).
- Healthcare Quality Indicators (HQI).
- Healthy People 2020.
- Total Quality Management (TQM).

Answer: <https://biology-forums.com/index.php?topic=1909611>

Question 243

By law, for-profit organizations can use "extra" money to:

- Pay bonuses to personnel.
- Pay dividends to stockholders.
- Fund improvements.
- All of the above

Answer: <https://biology-forums.com/index.php?topic=1909578>

Question 244

A project management chart may be helpful, such as the PERT, which stands for

- Project Efficiency and Report Timeline.
- Program Effectiveness and Routine Tasks.
- Program Evaluation and Review Technique.
- Project Evaluation and Routine Timeline.

Answer: <https://biology-forums.com/index.php?topic=1909703>

Question 245

A federal law that prohibits a physician from making referrals to any facility in which the physician has a financial interest is known as:

- HIPAA.
- Stark.
- Hill-Burton.
- Affordable Care.

Answer: <https://biology-forums.com/index.php?topic=1909795>

Question 246

Training of staff regarding specific patient protocols should be a part of the:

- Preventive phase.
- Internal phase.
- Concurrent phase.
- Recovery phase.

Answer: <https://biology-forums.com/index.php?topic=1909723>

Question 247

The state of producing good acts is known as:

- Non-maleficence.
- Beneficence.
- Maleficence.
- Autonomy.

Answer: <https://biology-forums.com/index.php?topic=1909807>

Question 248

The 'date of service' refers to care provided to a patient during:

- A 24-hour period.
- A day of the week.
- A calendar day.
- An encounter, regardless of how long it lasts.

Answer: <https://biology-forums.com/index.php?topic=1909553>

Question 249

Physicians and hospitals that need financial help paying for the conversion to electronic health records could get incentive payments through:

- CMS.
- CDC.
- EPA.
- PQRS.

Answer: <https://biology-forums.com/index.php?topic=1909599>

Question 250

A target market profiles consists of:

- Demographic descriptors.
- Psychographic descriptors.
- Both a and b.
- None of the above.

Answer: <https://biology-forums.com/index.php?topic=1909820>

Question 251

Ethical decision making based on the outcome of that decision is known as the:

- Deontological approach.
- Teleological approach.
- Professional approach.
- Ortho-doctrine approach.

Answer: <https://biology-forums.com/index.php?topic=1909797>

Question 252

One of the best ways to prepare for an external audit is to:

- Hire a good attorney.
- Perform an internal audit.
- Erase all applicable files from the server.
- All of the above

Answer: <https://biology-forums.com/index.php?topic=1909775>

Question 253

The formula for determining food costs should include amortized costs of:

- Equipment (food service-related).
- Food additives such as flavor extracts.
- Both a and b.
- Neither a or b.

Answer: <https://biology-forums.com/index.php?topic=1909687>

Question 254

An assessment to determine compliance performed by an authorized agency or organization is known as a/n:

- External audit.
- Retrospective audit.
- Internal audit.
- Trend analysis.

Answer: <https://biology-forums.com/index.php?topic=1909767>

Question 255

An important thing to keep in mind when creating your message is the:

- Length of time in business.
- K.I.S.S. Principle.
- Competition.
- Collateral materials.

Answer: <https://biology-forums.com/index.php?topic=1909824>

Question 256

With so many people age 55 and older, this means more individuals are retiring. As regards the health care industry, this means:

- More workers will be available.
- Health care costs will be reduced.
- Fewer people will need health care services.
- Fewer health care workers will be available.

Answer: <https://biology-forums.com/index.php?topic=1909540>

Question 257

The belief that all people should be treated fairly and equally is the definition of:

- Autonomy.
- Beneficence.
- Justice.
- Maleficence.

Answer: <https://biology-forums.com/index.php?topic=1909805>

Question 258

An organization must communicate with its patients and prospective patients to achieve:

- Position.
- Healthcare.
- Salesmanship.
- Understanding.

Answer: <https://biology-forums.com/index.php?topic=1909811>

Question 259

An external audit of your facility may be initiated by:

- Random selection.
- A prescheduled annual event.
- An alert of specific activity.
- All of these.

Answer: <https://biology-forums.com/index.php?topic=1909788>

Question 260

Leaving a surgical instrument in a patient after a surgical procedure is considered:

- Malfeasance.
- An epidemic.
- A never event.
- Acceptable human error.

Answer: <https://biology-forums.com/index.php?topic=1909720>

Question 261

A perspective of ethical decision making that focuses on the obligation of one's oath or duty to care is known as:

- A deontological approach.
- A teleological approach.
- A professional approach.
- An ortho-doctrine approach.

Answer: <https://biology-forums.com/index.php?topic=1909791>

Question 262

Good preventive crisis management can reduce or eliminate the opportunity for:

- Media events.
- Occurrences of medical error.
- Power failures.
- b and c only.

Answer: <https://biology-forums.com/index.php?topic=1909732>

Question 263

Diagnosis-related groups (DRGs) are an example of which type of reimbursement plan?

- Capitation
- Episodic care
- Fee-for-service
- UCR

Answer: <https://biology-forums.com/index.php?topic=1909593>

Question 264

In addition to clinicians, employees working in which of the following departments are also at high risk for workplace infection?

- Parking lot attendants
- Housekeeping
- Medical billing and coding staff
- All of the above

Answer: <https://biology-forums.com/index.php?topic=1909641>

Question 265

When there is need for corrective action with an employee, but there is benefit to retaining this individual on the staff, one punishment may be:

- To ignore the event.
- To give the employee a second chance.
- Suspension without pay.
- Promotion to a different department.

Answer: <https://biology-forums.com/index.php?topic=1909701>

Question 266

The directive "provide your staff with what they need to do their jobs well" means providing them with:

- Whatever they want.
- Proper equipment and supplies.
- State-of-the-art software.
- Overtime pay.

Answer: <https://biology-forums.com/index.php?topic=1909758>

Question 267

The marketing process includes the building of _____ intertwined with brand awareness.

- consumer consciousness
- education
- promises of healing
- entertainment

Answer: <https://biology-forums.com/index.php?topic=1909826>

Question 268

When conducting a risk assessment, the administrator should include an analysis of potential harm as well as:

- Competition.
- Potential benefits.
- Internal politics.
- News coverage.

Answer: <https://biology-forums.com/index.php?topic=1909710>

Question 269

The nine quality improvement strategies identified by AHRQ include:

- Ignoring patient complaints.
- Financial penalties for poor performance.
- Mandating overtime to provide more patient hours.
- Continuing education for clinicians.

Answer: <https://biology-forums.com/index.php?topic=1909628>

Question 270

Other members of the clinical staff who provide specialized services may include:

- A physical therapist.
- A professional coder.
- A director of housekeeping.
- A security guard.

Answer: <https://biology-forums.com/index.php?topic=1909558>

Question 271

One of the reasons that many external audits are done retrospectively is that they go beyond finding errors; they look at the:

- Education levels of all staff.
- Gender of all staff.
- Names and religion of all staff.
- Ongoing repetition of the same error.

Answer: <https://biology-forums.com/index.php?topic=1909786>

Question 272

Which of the following statements is true of the life span of the U.S. population?

- Life expectancy was lower in 1960 than it is today.
- Life expectancy was higher in 1960 than it is today.
- Life expectancy was the same in 1960 and 2009.

• Life expectancy was higher in 2009 than it is today.

Answer: <https://biology-forums.com/index.php?topic=1909544>

Question 273

EHR increases the probability for patient documentation to be completed because _____ can be inserted to prevent the omission of required information.

- electronic reminders
- Post-it notes
- physician queries
- checklists

Answer: <https://biology-forums.com/index.php?topic=1909667>

Question 274

Which of the following is an example of a public health care facility?

- A for-profit hospital
- A community-based free clinic
- A physician's office
- A hospital-based walk-in clinic

Answer: <https://biology-forums.com/index.php?topic=1909583>

Question 275

Because prevention plans cannot prevent all accidents, you must also ensure that staff members are trained to use:

- A referral to an infectious disease physician.
- An antidote.
- Specific protocols after an exposure occurs.
- A paid day off.

Answer: <https://biology-forums.com/index.php?topic=1909640>

Question 276

Nosocomial conditions, also known as _____, are those illnesses and injuries that affect a patient as a direct result of the patient's stay in the hospital.

- genetic anomalies
- hospital-acquired conditions
- staph infections
- medical misadventures

Answer: <https://biology-forums.com/index.php?topic=1909622>

Question 277

Investigations initiated by the administration of the organization designed to identify quality as well as human error or wrong-doing are known as:

- External audits.
- Internal audits.
- Employee reviews.
- Due diligence.

Answer: <https://biology-forums.com/index.php?topic=1909699>

Question 278

Healthcare records are deemed legal documents and therefore cannot be:

- Abbreviated.
- Evidence.
- Altered.
- Shared.

Answer: <https://biology-forums.com/index.php?topic=1909801>

Question 279

A physician's credential may be:

- Ph.D.
- RN.
- M.D.
- PT.

Answer: <https://biology-forums.com/index.php?topic=1909604>

Question 280

When performing a risk assessment, you should consider potential for:

- Physical harm.
- Psychological harm.
- Financial harm.
- All of these.

Answer: <https://biology-forums.com/index.php?topic=1909714>

Question 281

In 2011, what percentage of the U.S. population was 55 years of age or older?

- 13%
- 24.9%
- 77%
- Unknown at this time

Answer: <https://biology-forums.com/index.php?topic=1909539>

Question 282

A valid internal audit will include all of the following steps except:

- Determination of the scope of the audit.
- Letting the audit team take as much time as they want.
- Not requiring a written report.
- All of the above

Answer: <https://biology-forums.com/index.php?topic=1909785>

Question 283

When going through an external audit, before receiving the auditor's determinations, you should be certain to prepare:

- An alibi.
- A company check for the fines and penalties.
- Information and documentation required for the appeals process.
- Your résumé.

Answer: <https://biology-forums.com/index.php?topic=1909790>

Question 284

The federal government created which of the following specifically to promote the use of telehealth?

- Agency for Telehealth and mHealth
- Healthcare Telehealth Center
- Office for the Advancement of Telehealth
- Health Resources and Telehealth Services

Answer: <https://biology-forums.com/index.php?topic=1909657>

Question 285

A sharps-related injury-prevention plan should include:

- Telling staff members to be careful.
- Having patients give themselves injections.
- Having many bandages nearby.
- Using shielded needle devices.

Answer: <https://biology-forums.com/index.php?topic=1909637>